

COMMUNITY SERVICE RESTITUTION

create change in your community



Powered by

VOLUNTEER♥**NOW**®

volunteers change EVERYTHING®

Positive impact on courts, clients, and the community.

Community Service Restitution (CSR) is a critical component of an effective criminal justice system. Clients performing court-ordered service as part of the conditions of their probation make a positive impact on their community and learn valuable life and job skills.

For more than three decades, VolunteerNow has supported more than 50,000 probationers who provided more than 2 million hours of volunteer service to the community through our CSR program. We work with verified 501(c)3 nonprofit entities so you can be confident that clients serve real and important community needs.

VOLY.org, powered by VolunteerNow, is an easy-to-use, web-based system that allows for innovative approaches to completing CSR – for both the officer and the court-ordered volunteer. A fully hosted, cloud-based, secure solution, VOLY.org/CSR lets probationers quickly and easily connect with opportunities that match their abilities and locations based on assigned and approved nonprofits.

VOLY.org/CSR simplifies the community service restitution process – for officers and for clients.

With VOLY.org/CSR, probationers and officers each receive a personalized login to manage their respective accounts.

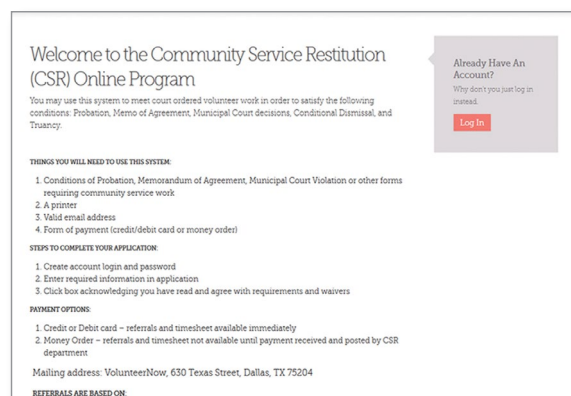
Assignments can be quickly and accurately customized based on the probationer's offense(s), locations, and interests. Clients can access their accounts from anywhere, as VOLY.org/CSR is optimized for mobile devices.

You can also trust VOLY.org/CSR to protect the security of all private client information against unauthorized access, because the platform employs state-of-the-art, 256-bit encryption.

Accurate reporting of client hours.

VOLY.org/CSR provides a well-managed system with fraud safeguards to ensure service hours are worked and properly documented by the manager of volunteers at the nonprofit agency.

The VOLY.org/CSR approach maintains data integrity and improves accuracy by using a secure, password-controlled login for volunteer managers at nonprofit placements. These managers have exclusive ability to enter volunteer time completed by the CSR volunteer.



VOLY.org eliminates the need to manage individual spreadsheets and databases, easing the administrative burden of tracking, managing, and reporting clients.



Two great options to manage clients through VOLY.org/CSR

VolunteerNow offers judicial districts two streamlined and time-saving approaches to CSR programs: a full-service option including nonprofit agency identification, client intake and monitoring, and completion letters; and a software package for districts interested in managing their own program by leveraging VolunteerNow's proprietary Software-as-a-Service (SaaS) technology.



VOLY.org/CSR provides safeguards, including secure volunteer manager logins, to ensure accurate hours reporting.

Both include standard VOLY.org/CSR features and can be accessed via www.VOLY.org/CSR.

Standard VOLY.org/CSR features


- Personalized login for both the officer and probationer
- Assign and track clients
- Referrals by offense(s), location, and interests
- Sortable list of clients, their status, cause number, due date, and hours worked
- Printable PDF of status reports
- Agency referrals (view and/or deny)
- Exportable list of probationers assigned to each probation officer

Option 1: The Complete Package

- Consistent and reliable administrative procedures and policies to refer, document, verify and report court-ordered volunteer hours
- Nonprofit agency identification and management
- Effective matching of organizational needs and offense restriction with CSR volunteer's skills, availability, and interests
- Development of diverse and geographically distributed nonprofit work sites
- Customized completion letters provided for each client
- An administrative fee is charged per user, paid either by the client or the judicial district

Option 2: The Software Package

- Judicial districts and probation offices develop their own internal program to identify nonprofits and service opportunities
- Use VOLY.org/CSR software to manage and track their clients
- An annual licensing fee is charged for the software based on the total number of clients served



Client	Cause Record	ML/CID#	Due Date ^	Hours Required	Hours Worked	Status	
Gonzalez, Xavier Orlando	MB0804656C	C330420	October 30, 2009	24	0	In Progress	Status Record View Referrals
Almazan, Alberto Cesar	F0028684H		October 25, 2013	240	116	In Progress	Status Record View Referrals

The system provides probation officers reporting capabilities.

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VOLY.org/CSR at-a-glance

What information about probationers can the officer see?

Client name, cause record number, ML#, due date, hours required, hours worked, status report, and referrals.

Can the officer access a report on all assigned probationers?

The officer can export his or her list of clients who have an account through VOLY.org/CSR to an Excel spreadsheet.

Can the officer deny an agency referral if it is inappropriate?

Yes. There is an easy option to “View Referrals” and select the agency to deny service.

Can the officer get a status report on assigned probationers?

Yes. Click on “Status Report” in the VOLY.org/CSR account.

What if the officer wants to see where a probationer is working, or check the status of hours completed?

They can view “Hours Worked” and/or click on “View Referrals” for a complete list of agencies.

Features	
Accurate verification of hours completed at an approved agency	✓
Track completion status	✓
Directly manage probationers you are assigned to	✓
Printable status report	✓
View and deny referrals	✓
Export data to .csv files	✓
Personalized login	✓



To learn more and to schedule a demonstration, please contact:

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